

14 hours **ZOOM & PHYSICAL**
Program



**100% HRDC
CLAIMABLE**

LEARNING OUTCOMES

By the end of the course, participants will be able to:

- ✓ Understand how AI is changing the nature of work and required skills
- ✓ Strengthen critical thinking and human judgment
- ✓ Improve creativity and innovation capabilities
- ✓ Communicate and collaborate more effectively
- ✓ Develop emotional intelligence and leadership skills
- ✓ Adapt and learn continuously in changing environments
- ✓ Apply ethical reasoning when using AI
- ✓ Combine human skills with AI capabilities for better outcomes

REGISTER 3 PAX, FREE 1 SEAT



HUMAN SKILLS FOR THE AI ERA: Thriving in an AI- Augmented Workplace

This course develops the essential human capabilities needed to succeed in a rapidly changing workplace where artificial intelligence is transforming how people work. Participants will learn how to combine uniquely human strengths — such as critical thinking, creativity, communication, leadership, and emotional intelligence — with AI tools to improve decision-making, collaboration, innovation, and career resilience.



HYBRID TRAINING

5 & 6 Oct 2026 (**Mon & Tue**)

 Remote Online Training (**Zoom**) &
 Dorsett Grand Subang Hotel,
Selangor (**Physical**)

**** Choose either Zoom OR Physical Session**

TARGET AUDIENCE

- Managers and team leaders
- Professionals adapting to AI transformation
- Educators and trainers
- HR and talent development teams
- Employees preparing for future roles
- Students and early-career professionals



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CONTACT US

COURSE CONTENT

Module 1: The Human Advantage in the AI Era

Topics

- How AI is reshaping jobs and industries
- Human skills vs. machine capabilities
- The future of work: humans working with AI
- Developing an AI-ready mindset

Key Skills

- Adaptability
- Curiosity
- Learning agility

Activities

- Personal skills assessment
- Identify opportunities for AI-human collaboration

Module 2: Critical Thinking & Human Judgment

Topics

- The importance of judgment in an AI world
- Asking better questions
- Evaluating information and AI-generated outputs
- Decision-making under uncertainty

Key Skills

- Analysis
- Reasoning
- Problem evaluation

Activities

- Case study analysis
- AI output verification exercise

Module 3: Creativity & Innovation

Topics

- Creativity as a uniquely human capability
- Generating and developing ideas
- Creative problem-solving methods
- Using AI as a creativity partner

Key Skills

- Ideation
- Innovation
- Design thinking

Activities

- Brainstorming workshop
- Innovation challenge

Module 4: Communication in the Digital Age

Topics

- Clear and persuasive communication
- Storytelling and influence
- Communicating complex ideas simply
- Human connection in virtual environments

Key Skills

- Writing
- Presentation
- Active listening

Activities

- Storytelling practice
- Communication improvement exercise

Module 5: Emotional Intelligence & Relationship Skills

Topics

- Understanding emotions and behaviours
- Empathy and trust building
- Managing difficult conversations
- Conflict resolution

Key Skills

- Self-awareness
- Empathy
- Relationship management

Activities

- Emotional intelligence assessment
- Role-play scenarios



COURSE CONTENT

Module 6: Collaboration & Teamwork

Topics

- Working effectively with diverse teams
- Collaboration in hybrid workplaces
- Building psychological safety
- Knowledge sharing

Key Skills

- Team collaboration
- Negotiation
- Cooperation

Activities

- Team problem-solving challenge
- Collaboration simulation

Module 7: Leadership in an AI-Enabled Workplace

Topics

- Leading through change
- Creating vision and direction
- Coaching and developing people
- Making decisions with AI support

Key Skills

- Leadership
- Influence
- Accountability

Activities

- Leadership scenarios
- Change leadership exercise

Module 8: Adaptability, Resilience & Continuous Learning

Topics

- Managing uncertainty and change
- Building a growth mindset
- Learning new skills quickly
- Personal resilience strategies

Key Skills

- Flexibility
- Self-management
- Continuous improvement

Activities

- Personal development plan
- Future skills roadmap

Module 9: Strategic Thinking & Problem-Solving

Topics

- Seeing the bigger picture
- Solving complex problems
- Prioritisation and decision-making
- Connecting actions to business outcomes

Key Skills

- Systems thinking
- Strategic planning
- Problem-solving

Activities

- Business case challenge
- Strategic decision exercise



COURSE CONTENT

Module 10: Ethics, Trust & Responsible AI Use

Topics

- Human responsibility in AI decisions
- Bias and fairness
- Privacy and trust
- Ethical leadership with technology

Key Skills

- Ethical reasoning
- Responsible decision-making

Activities

- Ethical dilemma discussions
- Responsible AI framework exercise

Module 11: AI Collaboration Skills (Human + AI)

Topics

- Working effectively with AI tools
- Prompting and instructing AI
- Reviewing AI-generated content
- Combining AI efficiency with human judgment

Key Skills

- AI literacy
- AI-assisted productivity
- Human-AI collaboration

Activities

- AI workflow design
- AI-assisted problem-solving exercise

Module 12: Capstone Project — Building Your Human + AI Advantage

Project

Participants create a personal or organisational action plan:

- Identify key challenges in their work
- Apply human skills frameworks
- Design an AI-supported improvement strategy
- Present solutions and lessons learned

